

## RPA Statistics using Easy Ask

Easy Ask is available via the Internet. The website is at <http://rpa.tbhc.org/wizard/ewserver.exe?dct=earpa1>.

Here you will find 'canned' reports which you can change or enter your own question.

Some helpful hints:

A "session" is recorded when a patron puts in their barcode and is authenticated. A session number is assigned.

A "hit" is recorded when a patron accesses a database. Sometimes there is only one hit per session, sometimes multiple hits per session. You can have multiple hits on one database per session, if you accessed the database, go to another database, and then selected the first database again.

Any statement which contains the term "report" is a good way to summarize.

There is a user's guide call "Web Easy Ask Guide" which you can get on the project site at <http://www.tbhc.org/aal/procedures/procedures.shtml>

If you have any questions please contact Lauren.