

Once Upon an Alleycat

Today you are going to participate in the telling of a story. The following is based on a true story. Only the names have been changed. It's a story full of drama and action. It's heroes – the library staff. Their mission – to unite a patron with the book that she needs. Their tool – a plucky automated feline called simply, “Alleycat.”

Our story begins in the home of Mr. and Mrs. Jones.

Step	Narrator	Action	Cue Card
Patron Needs Book	<p>One night, Mrs. Jones was putting Junior to bed. Instead of the usual book “Goodnight Moon”, Junior wanted to read _____.</p> <p>Alas! The Joneses don't own a copy.</p> <p>It is 9 p.m. The library is closed. What are they going to do?</p>		Mrs. Jones: What am I going to do?
Patron searches using Alleycat	<p>Thinking quickly, Mrs. Jones goes to her home computer and, using the Internet, visits http://alleycat.tbhc.org</p> <p>She selects _____ Library and uses her library card number to sign in.</p> <p>She searches for the book using the Alleycat search engine.</p>		

Step	Narrator	Action	Cue Card
Alleycat queries the other libraries	Alleycat springs into action and asks the other library catalogs if they own the book.	Alleycat looks at each library and asks each one in turn.	Alleycat: Do you own <i>Poor Old Polly</i> ? Host Library: No. Largo: Yes. Tampa: Yes.
Alleycat returns the results	Alleycat tells Mrs. Jones: Mrs. Jones breathes a big sigh of relief and asks Alleycat to request the book for her. She supplies an email address so that she can be notified as soon as the book comes in.		2 libraries own the book
The request is created	Alleycat creates a request. [Insert ebook part if needed] Alleycat also makes a list of the libraries that own the book. (aside) We call this the “lending string.”	Alleycat puts “request” sign around Request’s neck. Alleycat hands the lending string to Request	
Request goes to first library	The request goes to the first library. The next morning, the request appears on Largo’s _____.	Request goes to Largo.	Request: Will you lend _____? Largo: Sorry. That book is not available for lending right now.

Step	Narrator	Action	Cue Card
Request goes to the next library.	The request moves on to the next library in the lending string. The request appears on Tampa's _____.	Request goes to Tampa.	Request: Will you lend _____? Tampa: Yes we will!
Request is filled and shipped	One of the Tampa library staffers finds the book on the shelf and tells Alleycat that he/she is shipping it.	Tampa gets big book.	Tampa: I'm shipping the book.
Book is prepared for delivery	Alleycat supplies the staffer with the shipping address. The book is placed in an orange delivery bag. Tampa looks in their file of blue Alleycat labels. He/she selects the correct blue Alleycat label and puts it in the address window of the orange bag.	Tampa puts the book in a bag, inserts the blue label and hangs the bag around Request's neck.	Alleycat: Ship Request #2468 to _____ Library
Delivery	Out of the west, a van approaches. It's the DLLI delivery guy/gal! He/she picks up the orange bag and delivers it to _____ library.	Delivery honks horn and takes Request to the borrowing library.	HONK HONK

Step	Narrator	Action	Cue Card
The book is delivered	_____ Library receives the book in delivery. The book is removed from the bag.	Extra's make noise with noise makers	<i>Make some noise!.</i>
Book set to received	_____ Library tells Alleycat that the book has been received.		Library: We have the book!
Patron notification	Alleycat notifies Mrs. Jones with an email message.	Alleycat gives the "e mail" to Patron	
Patron checks out book	Mrs. Jones hurries to the library and checks the book out.	Everyone cheer!	Patron: Hooray for _____ Library. You've saved the day!
	That night Junior falls asleep listening to Mrs. Jones read _____. And all is well in the house once again. But our story is not over!		
Patron returns book	The next night Junior does not want to hear _____. He wants to listen to "Goodnight Moon" instead. Mrs. Jones returns _____ to the library.	Patron takes book back to the library	Patron: And I returned it on time too.
Book is returned.	_____ Library checks in the book and tells Alleycat that they're returning it.		Library: We're returning the book!

Step	Narrator	Action	Cue Card
Book is prepared for delivery	Alleycat supplies the shipping address. _____ Library places the book in an orange delivery bag. _____ looks in their file of blue Alleycat labels. They select the correct blue Alleycat label and put it in the address window of the orange bag.	Library places book in orange bag and hangs it around Request's neck.	
Delivery	Out of the west, a van approaches. Yes, once again, it's the DLLI delivery guy/gal! He/she picks up the orange bag and delivers it to Tampa library.	Delivery honks horn and takes Request to the Tampa.	Honk Honk
Request is complete	Tampa removes the book from the bag and tells Alleycat that the request is complete. The book is returned to the shelf and everyone lives happily ever after.		Tampa: The request is complete!